Expected results
1. Investor feedback form

Time frame
Attention at counter: Min. 20 mn - Max. 30 mn
Waiting time until next step: Min. 1 day - Max. 2 days

Legal justification
1. Investment Promotion Act 2004
   Section 4
2. Legal Notice 1 of 2006- Investment Promotion Act
   Section 3

Additional information
Inspection of the work premises is carried out to ascertain the existence of the company or project. Keninvest notifies the investor of the scheduled date of the visit and the duration taken to visit the premises is dependent on the availability of the investor. However Keninvest has regional offices in Kisumu, Mombasa and Eldoret enhancing client service in other parts of the country.

Recourse: Investor services - General manager

Entity in charge
KENYA INVESTMENT AUTHORITY
Kenya Railways Headquarters, P. O BOX 55704
, Nairobi 00200
Tel: +254 202 221 401
Tel: 1: +254 202 243 862
Email: info@investmentkenya.com
Website: www.investmentkenya.com

Unit in charge
INVESTOR SERVICES DEPARTMENT - GENERAL MANAGER'S OFFICE
Mon: 08:00, 17:00
Tue: 08:00, 17:00
Wed: 08:00, 17:00
Thu: 08:00, 17:00
Fri: 08:00, 17:00

Person in charge
MWALIMU MUSEE
General manager
Tel: +254 721 241 836
Email: mwalimu@investmentkenya.com

Step 4 Obtain investment certificate